MONITORBM

Transaction Management

Express

Kiosk Self-Service Solution

Add Value, Kiosk Shopping, Pay Fees and Fines, Causal User Tickets, Print Release and More

Reload or add value to your Library, School, Business or Club account, with EFTPOS, credit card and/or cash.

Our Express solution is a sleek program designed to be used in a wide range of internal locations and provide self-service options to educational facilities, libraries, clubs, laundries, retail and other business settings.

FUNCTIONS

➤ Add funds to a user's account.

➤ Kiosk Shopping with Monitor MiniPOS solution

➤ Print Release

➤ Account Creation

➤ Guest or Casual User ticket creation

➤ Allows for Kiosk Payment of Library Management System, or School Management System Fees and Fines

➤ Pay council Rates or Fees

➤ Combine ticket of multiple low value into one

➤ Promotes self-service social distancing

➤ Reduces staff workload

➤ Designed to be used on a kiosk or on a PC or Windows Tablet

➤ Configurable user interface- add your own branding and messages

➤ Can dispense cards

➤ View Balance

➤ Run applications like marketing videos or maps when kiosk is not in use

     ➤ Calculate your costs before you add value

For Users

Easy to use touch screen or computer application

Opens access to services for casual users

Increase revenue from greater use of print, events, POS items computer and copy due to ease of payment - accepts EFTPOS or major credit cards

Funds are immediately available for use

Promotes self service, social distancing & minimal staff interaction

MiniPOS Integration allows:
- Buy goods and or services much like a McDonald's Kiosk
- Buy Goods , get a receipt, Vendor gets notification of purchase
- Stock can be integrated with Monitor POS to manage stock
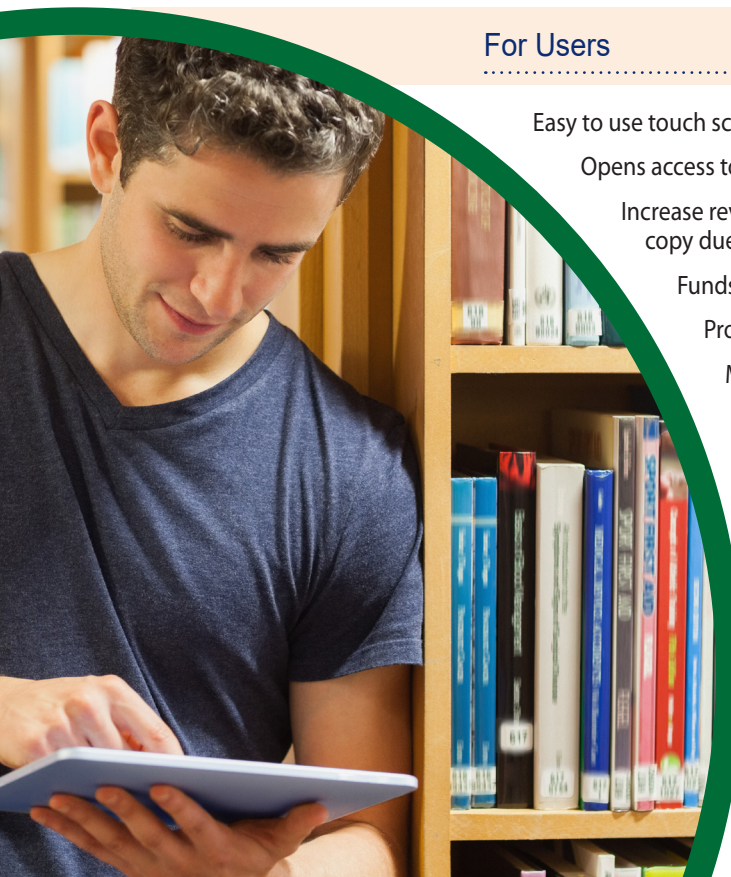- Pay for Events and get receipt as ticket

Increased security from less cash around campus

Self-service, less staff involvement

Refund workflows

Customisable user interface and graphics makes the application match seamlessly with the organisation's branding
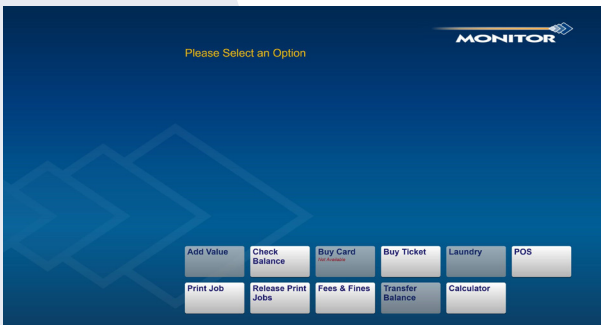
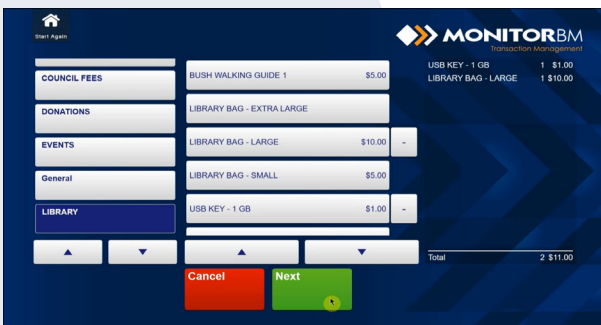Allows integration to other applications, like videos , maps etc.
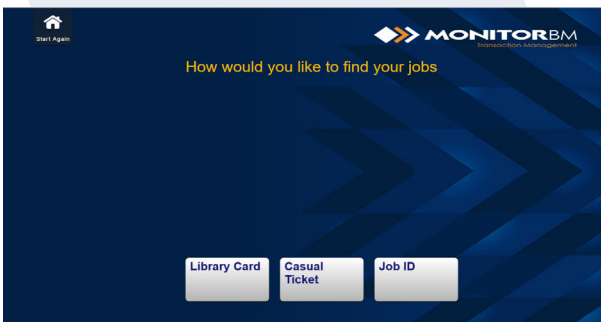
Key Benefits: Features

- Adding funds to a user's Supervisor Net account
- Allows account selection and identification and Department account and identification selection
- Can use QR Code for account identification
- Buy guest or casual user ticket with pre-loaded value
- View on screen account balances
- Highly flexible and configurable functions e.g. Buy Card, Add Value to Card, Buy Ticket, Buy Items (miniPOS), Calculator
- Option of expiry period on tickets - value on ticket expiries after specified period of time
- User interface is customisable allowing you to add your own graphics, logos, branding, videos and customisable messages for site or advertising purposes
- User interface is also 'lockable' to the screen, so no other applications can be accessed
- Configurable minimum and maximum reload limits
- Configurable payment methods - cashless convenience or full cash accepting facilities - Accepts Cash (Notes and/or Coins), EFTPOS and credit card
- Optional prompt to print receipts and prompt to purchase another card
- Web Print Job ID Intergration (https://vimeo.com/473690989/db5b6850b6)
- Allows integration to Library Management System or to School Management System for display and payment of outstanding Fees and in the case of Libraries Fees and Fines
- Similar to above integration to council systems can allow for the software to be used to allow payment of things like Rates or Dog License etc.
- Supplies emailed/printed recepits
- Option to combine tickets where a user has multiple tickets with low value onto one combined ticket
- Configurable functionality to launch other applications e.g. Monitor Print Release, Marketing videos etc.
- Designed to be used with a Kiosk solution, or alternatively on a desktop computer or mounted tablet.

Additional Features

- Supports Pins and Passwords.
- Supports ability to reskin application (Using Microsoft WPF)
- Reports on Cash collected between last time a kiosk is opened. Breakdown by Coin and Note for easy of Banking.
- Supports Printed Receipts
- Supports Emailed Receipts
- Supports Alarms
- Supports Card Association
- Supports Bonus Values for Account Top Up's via Add Value
- Supports Testing and technician Mode.

Express Home

miniPOS within Express

Print release

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Get In Touch

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