Case Study

Sheldon College, Queensland, Australia

Sheldon College is a private day school located in Sheldon in Brisbane's Bayside, Australia. This progressive and independent school admits 1100+ students from 15 months of age through to Grade 12 on a large campus of 56 acres with over 200 staff members.

The Challenge

Sheldon College has been a customer with us, Monitor BM, for going on 9 years now – so they wanted to take advantage of more of our systems moving forward. They wanted an integrated solution that would cover the following:

•   Facilitate Cash Free Campus

•   Provide flexibility for different workflows (Junior vs. Senior college)

•   Cater for multiple shops on site including occasional events

•   Provide a single purse for parents and students

•   Facilitate centralised and customized reporting for various stakeholder groups

•   Work with a company that would be flexible enough to deliver changes and refinements to make the solution fit better

•   Control Print onsite

•   Bus Ticketing solution

Sheldon College were confident that each of these challenges would be met by us here at Monitor BM. Before Monitor BM, Sheldon College had multiple systems for individual shops making this hard to report, cash on campus had been an expense and the bus ticketing had been a manual process.

The Solution

Monitor BM rolled out the full array of solutions specifically made for schools including the new iPOS system for their shops, Monitor Print on 36 devices, Online Ordering for junior school lunches and On-the-go for the school buses.

As well as these solutions, we also took the time to develop a number of new features in cooperation with the team at Sheldon College to make this the absolute perfect fit for them. We made changes to the POS workflow to suit their school canteen environment and built an integration for "School Box" – a food ordering system they already had in place. We made a new feature for On-the-go and reskinned all of their online components to match the school branding to fit the DNA of Sheldon College.

Hardware & Software Installed:

•   iPOS - 4 shops, 13 lanes

•   Monitor Print - 36 devices

•   Monitor Online Ordering - Junior school lunches

•   MyMonitor - Parent and student self admin portal

•   On-the-go - 4 Bus runs

•   Monitor Express - 2 AL7000 Kiosks

The Future

Sheldon College have already mentioned their interest to further incorporate Monitor solutions with their school. Solutions such as self-service POS systems, events & resource reservation. Us here at Monitor are excited about strengthening our partnership with Sheldon College now and in the future.