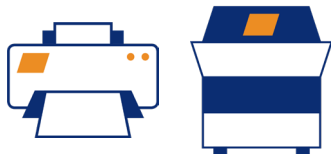# MONITORBM
Transaction Management

Library
Solutions

Spydus API

Print

➤ Job cost displayed on screen

➤ Embedded MFD software

➤ Secure Find-Me printing

➤ Web Print from anywhere

➤ Secure print environment

PC Reservation

➤ Authentication via library management system

➤ Book online or at computer

➤ Fair and conflict-free access to PCs

Room Reservation

➤ Utilise your spaces

➤ Monetisation options

➤ Can be used for rooms, spaces, facilities

➤ Minimal staff input

Online Accounts

➤ Free up staff time

➤ Patrons manage their own bookings and payments

➤ Easy online system to manage all resources and facilities in the library

Fees & Fines

➤ Online payments from anywhere

➤ Kiosks allow easy self-management for patrons

➤ POS payments at library counter

People Counting

➤ Accurately track entry, exit and movement through your library with thermal imaging and directional sensors

➤ Comprehensive reporting, including real-time trending reports

Reporting

➤ Generate dozens of reports

➤ Track user habits and trends

➤ Set and manage costs

➤ Forecast for the future

Access Control

➤ Seperate entry for staff, groups and/or individuals

➤ Track staff and patron entry and resource use

From *Books* to *Bookings*

Monitor BM now supports Spydus native API integration

The Monitor BM library expense management solution when used in conjunction with the Spydus API, now allows your patrons to:

- Pay their fees & fines online or using on-site monitor kiosks as a self-service operation where each fine can be paid individually
- Pay their fees & fines even though they may have a barred account in the Spydus LMS. Their barred account precludes them from logging onto a PC; but they can still pay their fines which will unbar their account automatically after payment without any staff intervention
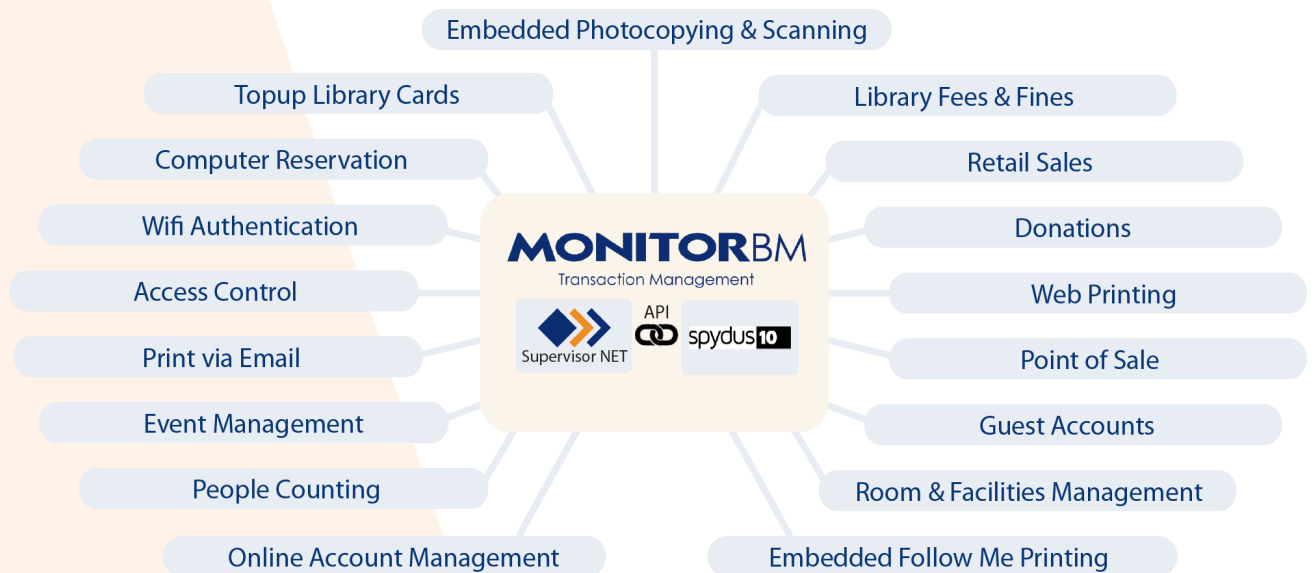
The enhanced API interface delivers the following key benefits to your library:

- The patrons' card number will automatically be updated in the MonitorBM system should it change in the LMS, eg. replacing a lost card. This is performed without any staff intervention on the MonitorBM system
- The MonitorBM system can retrieve user group categories eg. Adults, kids etc. These are applied PC user groups delivering a different experience with different business rules to PC's based on the patron's user category

Benefits to your library...

Having Monitor API integration into your Library Management System will deliver huge benefits for the customer experience. Having a system that enabled Members can manage all of their payment transactions in the one place will streamline not only the user experience but also the staff resourcing involved in those transactions. The integration also allows for a seamless interface that encourages easy self-service for access to computers, copying and printing – freeing up valuable staff time.

Embedded Photocopying & Scanning

Topup Library Cards

Computer Reservation

Wifi Authentication

Access Control

Print via Email

Event Management

People Counting

Online Account Management

MONITORBM
Transaction Management

Supervisor NET   API spydus 10

Library Fees & Fines

Retail Sales

Donations

Web Printing

Point of Sale

Guest Accounts

Room & Facilities Management

Embedded Follow Me Printing

Get In Touch

Sydney

📞 +61 2 899 993 90

📞 1300 766611

📍 7 Narabang Way

Belrose

Sydney NSW 2085

Australia

Brisbane

📞 1300 766 611

📍 948 New Cleveland Road

Gumdale

Brisbane QLD 4154

Australia

Auckland

📞 +64 9 623 5000

📍 19 Mauranui Avenue

Epsom 1051

Auckland

New Zealand

📮 PO Box 108042

Symonds Street

Auckland

New Zealand

MONITORBM

Transaction Management

monitorbm.com

sales@monitorbm.com