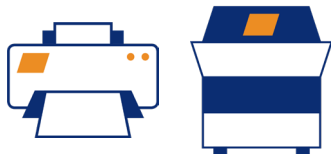# MONITORBM

Transaction Management

Library Solutions

Libero

Print

➤ Job cost displayed on screen

➤ Embedded MFD software

➤ Secure Find-Me printing

➤ Web Print from anywhere

➤ Secure print environment

PC Reservation

➤ Authentication via library management system

➤ Book online or at computer

➤ Fair and conflict-free access to PCs

Room Reservation

➤ Utilise your spaces

➤ Monetisation options

➤ Can be used for rooms, spaces, facilities

➤ Minimal staff input

Online Accounts

➤ Free up staff time

➤ Patrons manage their own bookings and payments

➤ Easy online system to manage all resources and facilities in the library

Fees & Fines

➤ Online payments from anywhere

➤ Kiosks allow easy self-management for patrons

➤ POS payments at library counter

People Counting

➤ Accurately track entry, exit and movement through your library with thermal imaging and directional sensors

➤ Comprehensive reporting, including real-time trending reports

Reporting

➤ Generate dozens of reports

➤ Track user habits and trends

➤ Set and manage costs

➤ Forecast for the future

Access Control

➤ Seperate entry for staff, groups and/or individuals

➤ Track staff and patron entry and resource use

From *Books* to *Bookings*

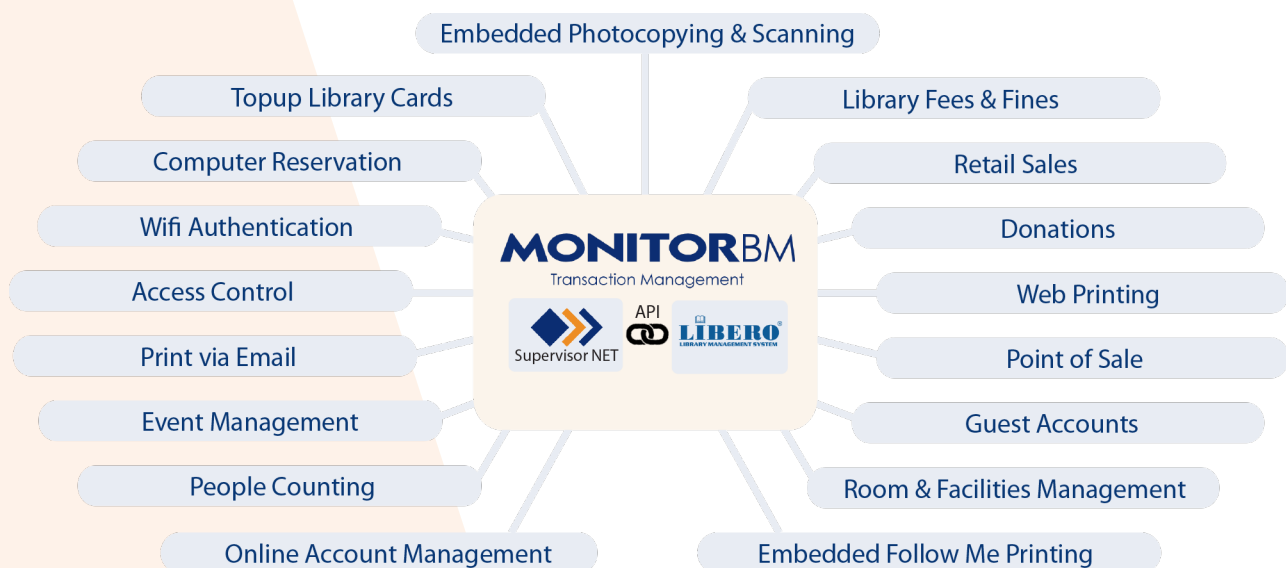# *MonitorBM now supports Libero native API integration*

The MonitorBM library expense management solution when used in conjunction with the Libero API, now allows your patrons to:

- Pay their fees & fines online or using on-site monitor kiosks as a self-service operation where each fine can be paid individually
    - Pay their fees & fines even though they may have a barred account in the Libero LMS. Their barred account precludes them from logging onto a PC; but they can still pay their fines which will unbar their account automatically after payment without any staff intervention

The enhanced API interface delivers the following key benefits to your library:

- The patrons' card number will automatically be updated in the MonitorBM system should it change in the LMS, eg. replacing a lost card. This is performed without any staff intervention on the MonitorBM system
    - The MonitorBM system can retrieve user group categories eg. Adults, kids etc. These are applied PC user groups delivering a different experience with different business rules to PC's based on the patron's user category

"Having Monitor API integration into the Library Management System has huge benefits for the customer experience. Having a system that enables Members to manage all of their payment transactions in the one place streamlines not only the user experience but also the staff resourcing involved in those transactions. The integration also allows for a seamless interface that encourages easy self-service for access to computers, copying and printing – freeing up valuable staff time"

Embedded Photocopying & Scanning

Topup Library Cards

Computer Reservation

Wifi Authentication

Access Control

Print via Email

Event Management

People Counting

Online Account Management

MONITORBM
Transaction Management

API

Supervisor NET — LIBERO LIBRARY MANAGEMENT SYSTEM

Library Fees & Fines

Retail Sales

Donations

Web Printing

Point of Sale

Guest Accounts

Room & Facilities Management

Embedded Follow Me Printing

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